

Last Updated: August 2024

Please read these terms carefully before using our services

YOUR VISIONS LLC.

It is highly crucial that you (**The Client**) take time to read through thoroughly and ensure you fully understand these terms and conditions and their significance before you contract starting any project. Please also note that Patt Visions may need to alter these terms and conditions & prices without notice.

- PAYMENT POLICY -

The project deposit is non-refundable

If a project is canceled by "The Client", for whatever reason, the initial project deposit is forfeited and acts as a cancellation fee.

No refunds are issued after labor has been placed into the project.

Draft files for graphic designs, photography, videography (**revision files, unselected logo proofs, premium paid fonts and themes, .PSDS,**) remain the property of Your Vision.

All Official files are only sent via email once the project has been fully completed, in the formats of 1 each: **PDF / JPEG / PNG / etc. format**

Custom T-Shirts —

Customers are required to fill out the Order form completely and accurately, including details such as logo specifications (file format and size), T-shirt style and color, quantity, and delivery information.

Customers must purchase a minimum of **5 T-shirts** to place an order. Upon receiving a completed order form, we will determine the total price for the order. An invoice will be sent immediately after the order is placed, based on the provided details. Full payment must be made at the time of placing the order. Orders will not be processed until payment is received.

Payment Options –

Our Payment system is through - **Stripe.com** which allows you to pay using various methods, including credit and debit cards, digital wallets like Apple Pay and Google Pay, and bank transfers. This ensures a secure and convenient payment experience for all our customers.

- TURN AROUND TIME FOR YOUR VISION LLC CLIENTS -

Our turnaround time will take up 1-2 weeks for full revisions and more

The Revision Stage includes the completion time. The Client will have 5 business days to communicate with us on what to change, so we can move forward with other projects and you can move forward with the launch of your business.

Only 3 revisions with every project that you book through Your Visions. Once all the revisions are exhausted, a fee will occur for any additional revisions after.

“The Client” must provide all information requested for the project in a timely manner through booking. If there is a delay on your behalf, the completion date of your project then changes.

After 30 days of no communication there will be a \$25 restart fee. After 45 days of no communication there will be a \$75 restart fee. If over 60 days, your final balance is required to resume services. After 90 days, your project (deals, credits and/or free offers) is forfeited, and no refund shall be issued. Your entire project is now cancelled and any design or coding will be removed off our server or yours. Files would be moved to deletion off our hard drive .

All projects that are designed by Your Visions are not to be advertised via social networking sites without completion and confirmation of payment.

- ADDITIONAL INFORMATION -

Our Hours of Operation -- Monday/Thursday 10am-6pm Eastern. We do not operate on Weekends + Holidays.

We have the right to decline any project at any moment for any reason without disclosing a reason and/or refund you the deposit if work has not been started.

We have the right to refund any project if the client insists on being aggressively indecisive, combative, rude or disrespectful to any team members, picky, difficult or if we find your project “un-accomplishable”.

Also, **At all times** All correspondence is done via email, that is to protect You, “The client” and Me, as “The Graphic Designer” from hearsay. It is done so to keep a paper trail for records to avoid miscommunication and that can be used for clarification, if needed.

If you would like to proceed understanding this policy, we can move forward.

Contact Us

If you have any questions about these Terms and Conditions, you can contact us:

Company Email -

info@beyondyourvision.co